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NEWS RELEASE

VALLEY COMMUNITY HEALTHCARE AWARDED HIGHEST RECOGNITION AS A PATIENT CENTERED MEDICAL HOME
One of three CCALAC health centers to receive Level 3 designation

Valley Community Healthcare's North Hollywood Center was awarded the highest designation as a Patient Centered Medical Home (PCMH) from the National Committee on Quality Assurance (NCQA). VCH is one of only three Community Clinic Association of Los Angeles County health centers to receive this Level 3 designation. NCQA is a private, non-profit organization dedicated to improving health care quality that accredits and certifies a wide range of health care organizations for more information visit www.ncqa.org.

NCQA defines a Patient Centered Medical Home as "a way of organizing primary care that emphasizes care coordination and communication to transform primary care into *what patients want it to be.*" This can lead to higher quality and lower costs, and improvement in patients' and providers' experience of care. The PCMH provides health care that is relationship-based with an orientation toward the whole person. Partnering with patients and their families requires understanding and respect for each patient's unique needs, culture, values, and preferences.

NCQA accreditation motivates organizations to meet regulatory requirements that support quality improvement and value. For several years Valley Community Healthcare's executive leadership and staff have improved quality of care and worked toward achieving PCMH Level 3 recognition. "This achievement is further proof of our dedication to providing the best possible care to our over 23,000 patients," stated Paula Wilson, President and CEO at Valley Community Healthcare.

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ABOUT VALLEY COMMUNITY HEALTHCARE

Established in 1970, Valley Community Healthcare is a non-profit, neighborhood network of community health centers, dedicated to enhancing the well-being of the community by providing high quality, culturally sensitive primary medical care and related health services to those in need, regardless of their ability to pay.