



Valley Community Healthcare is one of Los Angeles' larger community-based health centers. Located in the San Fernando Valley with a stellar 44-year reputation, we provided over 90,000 medical visits last year and are looking to expand. Core programs include primary care, pediatrics, adolescent teen health center, dental, optometry and mental and behavioral health. VCH participates in state and local disease collaboratives, and QI programs.

We are seeking a Behavioral Health Clinician to add to our wonderful team at the health center. Bilingual in English and Spanish is required.

POSITION: Licensed Behavioral Health (LCSW)

REPORTS TO: Director of Behavioral Health Services

HOURS: Full Time (Some evenings and weekends may be required)

FLSA STATUS: Exempt

JOB SUMMARY:

Behavioral Health Services (BHS) provides patient-centered, collaborative care. The Behavioral Health Clinician works with primary care providers to ensure that the medical and psychosocial needs of each patient are addressed. Our goal is to improve patient health outcomes through quality care and integrated caseload-focused consultation.

The Behavioral Health Clinician has the primary responsibility for responding to the clinical and psychosocial needs of patients referred by Primary Care or VCH specialty services (Dental, Optometry, HIV Services), including existing patients who self-refer. BHS serves individuals, couples, families and groups from infants to seniors. The Behavioral Health Clinician uses strengths-based wellness, resilience and recovery models in conceptualizing the health and healthcare of consumers. BHS clinicians are expected to be flexible in function and role; able to effectively adapt in a fast-paced, non-traditional clinical setting using developmentally and culturally sensitive best practices.

PRIMARY RESPONSIBILITIES:

1. **Screening and diagnostic assessment** using standardized tools and the DSM-5
2. Provide **evidenced based practices** to individuals, couples, families, and groups
3. Document in **Electronic Health Records** in a timely, accurate, and clinically sound way

4. Submit **billing daily** that is accurate and complete
5. **Effectively communicate** with all staff, volunteers, and community partners
6. Provide **patient advocacy** as needed
7. Maintain **90% direct patient service that focuses on patient outcomes**
8. Serve as **MSW Field Instructor** to social work graduate students, as needed and ASWs/MFTIs as approved
9. Other duties as assigned

CLINICAL CORE COMPETENCIES:

1. The ability to establish rapport quickly and communicate effectively with consumers of healthcare, their family members and other providers. Examples include: active listening; conveying information in a jargon-free, non-judgmental manner; using terminology common to the setting in which care is delivered; and adapting to the preferred mode of communication of the consumers and families served.
2. The ability to function effectively as a member of an inter-professional team that includes behavioral health and primary care providers, consumers and family members. Examples include: understanding and valuing the roles and responsibilities of other team members; expressing professional opinions and resolving differences of opinion quickly; providing and seeking consultation; and fostering shared decision-making.
3. The ability to conduct brief, evidence-based and developmentally appropriate screening and to conduct or arrange for more detailed assessments when indicated. Examples include screening and assessment for: risky, harmful or dependent use of substances; cognitive impairment; mental health problems; behaviors that compromise health; harm to self or others; and abuse, neglect, and domestic violence.
4. The ability to create and implement integrated care plans, ensuring access to an array of linked services and the exchange of information among consumers, family members and providers. Examples include: assisting in the development of care plans, whole health and wellness

recovery plans; matching the type and intensity of services to consumers' needs; providing patient navigation services; and implementing symptom management.

5. The ability to provide a range of brief, focused prevention, treatment and recovery services (individual, couples, and groups), as well as longer-term treatment and support for consumers with persistent illnesses. Examples include: motivational interventions; health promotion and wellness services; health education; crisis intervention; and brief treatments for mental health and substance use problems.
6. The ability to provide services that are relevant to the culture of the consumer and family. This includes: identifying and addressing disparities in healthcare access and quality; adapting services to language preferences and cultural norms; and promoting diversity among the providers working in teams.
7. The ability to function effectively within the organizational and financial structures of the VCH system of healthcare. Examples include: understanding and educating consumers about healthcare benefits; navigating utilization management processes; and adjusting the delivery of care to emerging healthcare reforms.
8. The ability to assess and continually improve the services delivered as an individual provider and as an inter-professional team. Examples include: identifying and implementing evidence-based practices; assessing treatment fidelity; measuring consumer satisfaction and healthcare outcomes; recognizing and rapidly addressing errors in care; and collaborating with other team members on service improvement.
9. The ability to use information technology to support and improve integrated healthcare. Examples include: using electronic health records efficiently and effectively and safeguarding privacy and confidentiality.

EDUCATION AND QUALIFICATIONS:

1. Master's degree in social work, psychology or related field (MSW, MA)
2. California license in social work current/active (BBS)
3. Three to five years minimum clinical experience required and supervisory experience preferred
4. Knowledge of the Hispanic/Latino culture is a must



5. Bilingual/Spanish required
6. Knowledge of integrated behavioral health; mental health recovery, harm reduction, age specific growth and development, crisis and behavior management is expected
7. Working knowledge of administrative practices and procedures, HIPPA regulations, policies and standards related behavioral health
8. Having flexibility to occasionally work evenings and Saturdays is expected.

***Responsibilities and tasks outlined in this document are not exhaustive and may change as determined by the needs of the company.**

VALLEY COMMUNITY HEALTHCARE IS AN EQUAL OPPORTUNITY EMPLOYER

APPLICATION:

Valley Community Healthcare offers competitive salaries. Please submit a resume, cover letter and salary expectation to our Human Resources Department at Valley Community Healthcare, 6801 Coldwater Canyon Ave., North Hollywood, CA 91605, by email to hr@vchcare.org, or fax to (818) 763-7231.